## **SWEET SIP BUSINESS MODEL CANVAS**





### Customer Relationship

Word of Mouth

**Flyers** 

Social Media

Channels

**Event Catering** 

Foot Traffic

In Person

#### Customer Segments

Local Neighborhood

Kids

Ages: 5-15

Parents

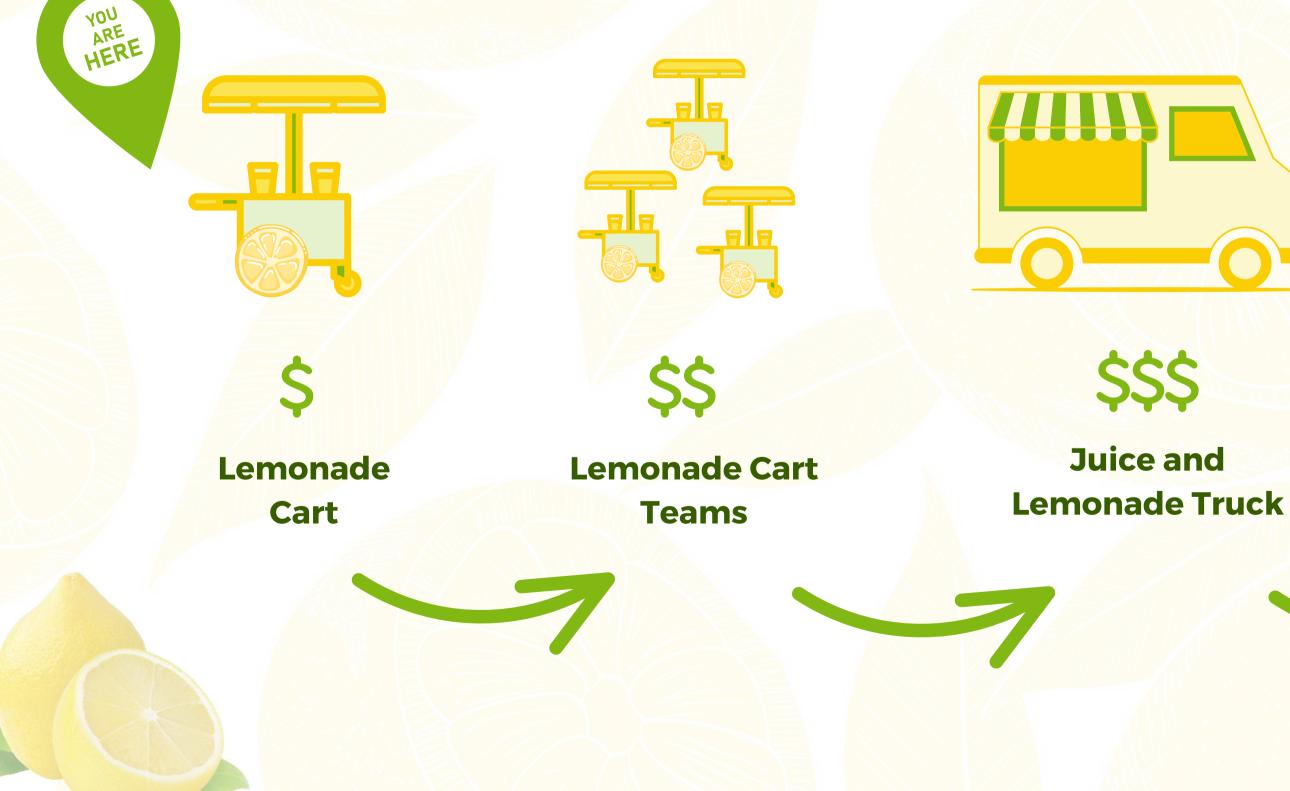
of Young Children

40,000+ Income

Selling SWAG

Cart Sales

# **SWEET SIP MINIMALLY VIABLE PRODUCT**





### **Juice and Lemonade Shop**

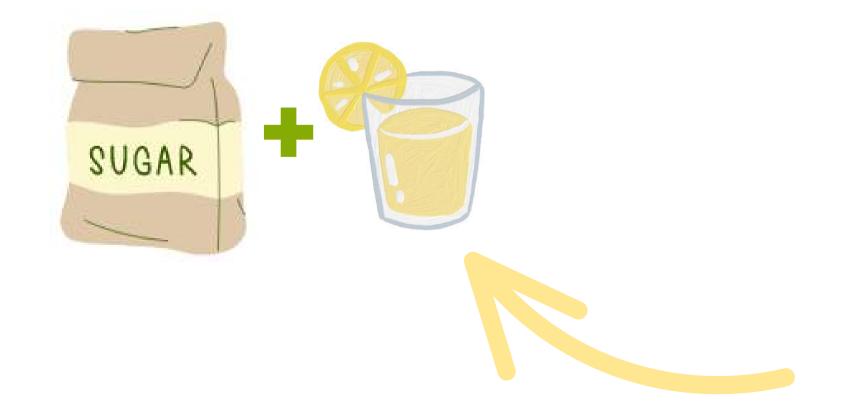


# **SWEET SIP FEEDBACK LOOP**



I enjoyed the service but the lemonade was not sweet enough

### **Product Development and** Improvement







### Feedback Gathering





Χ		
X		
X		
X		

# **SWEET SIP SMARTER GOALS**

**One Month Goal:** 

We will pop up at 4 times, each at a different location, this month with a finanial goal of \$200 profit per event.

**One Year Goal:** We will have two lemonade carts and teams ready to do events by the time our second summer in operations starts on May 1st.

**Three Year Goal:** We will have a refreshment truck that has an expanded menu with at least 5 new drink offerings by May 1st of our third year.



# **Strengths**: I have a lot of business experience I am very familiar with Colorado Springs I make the best lemonade **Highly flexible schedule Opportunities:** Lemonade carts are easy to expand **Coloradans spend time outside** Lots of room to expand Can grow into a brick and mortar

### Weaknesses:

I currently only serve lemonade I work a full time job I don't have any partners Poor customer service

### **Threats**:

Colorado weather is unpredictable Coloradans prefers health food Not much brand recognition Lemons don't grow in Colorado

# **SWEET SIP**

**KPI's** 

Sales KPI: Tracking the total of sales at each pop up location.

Inventory KPI: Tracking the number of lemons we use each week

Quality KPI: Tracking the google reviews we get to determine average rating. Why: This will help determine which locations we should attend more often.

Why: This will let us know how many lemons to order and have less waste

Why: This will let us know what our clients are thinking and create returning customers.

# **SWEET SIP TARGET MARKET**

### **Demographics**

Age Range: 30-45 **Ethnicity: Caucasian Education Level: Associates Degree+** Annual Income: 40,000+ **Marital Status: Married** Family Size 3-6

### **Psychographics**

Values: Family, Outdoors, Health **Needs: Drinks at the park** Pain Points: Thirst and Sweet Tooth Hobbies: Walking, BBQ, Gardening Interests: Board Games, The Park

### Geographics

**Country: USA** Language: English

## **Behavioural**

**Park Users Facebook Users Buy Organic** 

- Zip Code: 80910, 80916, 80922
- **City: Colorado Springs**
- **Population Density: Populated Areas**
- **Climate: Hot and Sunny**
- **Festival and Event Goers**
- **Shop Local vs Corporate**

### SWEET SIP PERSONA



### DAISY RAE

Daisy, an outdoorsy mother of two energetic girls, embraces an active lifestyle that prioritizes family and the wonders of nature. With a passion for running and a love for the outdoors, she nurtures her children's appreciation for the environment through shared adventures, sports activities, and memorable outdoor experiences.

Age: Gender: Job: Family: Location:	34 Female Event Planner Married with Two Daug Colorado Springs
Goals and Motivations	She is motivated by he She may prioritize qua memories and fosterin loved ones.
Frustrations	She is frustrated by a interests fully. Balanci obligations, and house time for personal activ
BRANDS:	Patagonia HC REI Disney Trader Joes Anthropology

#### ighters

her desire to build strong family bonds. ality family time, creating lasting ing open communication among her

lack of time to pursue her outdoor ing her responsibilities as a mother, work schold tasks could leave her with limited ivities and adventures.

#### OBBIES

Hiking Family Camping Going to the Park Enjoying Local Festivals Family Game Nights

					Sweet Sip Customer Journey	
		Awareness	Consideration	Purchase	Retention	Advocacy
	Touch Point	Passing flyers out at the homes near the park	Giving free samples with a menu	Customer purchaces a lemonade	Lemonade Punchcard	Post Sharing Program
	Customer Experience	Customer gets a flyer on their front door with a 10% discount	Guests can try different types of lemonades and look at the menu to pick a drink	The staff directs the customer to follow instructions on a tablet and then gives them the lemonade	The guest can join the loyalty program where every 5th lemonade they get one for free	Every time the customer tags Sweet Sip on facebook they have a chance at getting a free drink
	KPI's	How many people that week use the 10% discount code frm the flyer	How many people stop to try samples each day	Which lemonade flavors are the most popular ones that are purchased	Track how many free lemonades you give away from the punchcard	Track how many times you are tagged in social media posts

# **SWEET SIP** BUSINESS INFORMATION



Legal Business Name: Sweet Sip LLC

**Structure: Limited Liability Company** 

EIN: xx-xxxxxx

**Operating Rules**: The members of the business will meet quarterly. 3-months of expenses will be kept in business reserves. If disolved the assets of Sweet Sips will go to charity.

- DBA's: Sweet Sip, Sweet Sips, Sweet Sip Colorado
- **Location: Virtual Office Colorado Springs Venues**
- **Products: Cold Beverages and Sweet Sip SWAG**